



## COOKERY SCHOOL T'S & C'S

Swinton Park Cookery School reserve the right to change any or all of these dishes, as circumstances require.

Please Note: If you are looking to book a course within 48 hours of the course date, please call Swinton Park on 01765 680900 so we can confirm places are still available.

### COOKERY COURSES

Full payment is required in advance for all cookery courses. For those booking accommodation in conjunction with a cookery course a £75 deposit will be charged, with the balance due on departure.

### VOUCHERS

Where guests have a voucher for a course, confirmation of a booking cannot be made until the hotel is in receipt of the voucher. Please note that vouchers are non-refundable in all circumstances, but can (at our discretion) be applied to accommodation, food or other hotel amenities not specified on the voucher. The provisions given above with regard to cancellation also apply, to the effect that a voucher will be reduced in value by 100% if cancellation is given within 14 days of the commencement of a course, or by 50% if cancellation is given between 16 and 12 weeks prior to the commencement of a course.

### CANCELLATION – ALL ADULT COOKERY COURSES

We reserve the right to cancel or change the date of a course where it is impractical for a course to run effectively, and issues that we will take into consideration in reaching this decision will be staffing, equipment, attendance levels and any other matters that affect the operation of the course. We will use all reasonable endeavours to give you 4 weeks' notice (in the case of a half day course) and 14 days' notice (in the case of all other courses covered by these terms and conditions) of a course being cancelled.

In the event that the principal instructor or masterclass demonstrator is unable to attend a course due to matters beyond our control, we reserve the right to run the course using a deputy in their place.

In the event of cancellation no later than 16 weeks prior to the start of the course, a refund of the course fee will be paid. If a course is cancelled by a guest between 16 and 12 weeks prior to the course date, a 50% refund of the course fee will be paid. No refund will be paid in the event of cancellation within 12 weeks of the course date.

You are liable for the cost of a cookery school course in full, and we strongly recommend that you consider your insurance cover in the event of cancellation. A full refund will only be made where you cancel a course no later than 21 days prior to the date of the commencement of the course. Subject to these provisions, all bookings are non-refundable. If you wish to change the date of a course, we will be as flexible as possible but this is a matter for our discretion and will depend on the circumstances, and we cannot guarantee that you will not have to cancel your place on the course.

Please note that each course requires a number of delegates to go ahead.

### NON COOKING PARTNERS

Where the course structure permits non-cooking partners are welcome to join the course for a meal. This is subject to availability and advance booking must be made for each meal required. In some cases numbers are limited on a "first come first served" basis, we recommend that you contact the cookery school at the earliest opportunity to avoid disappointment.

### HEALTH & SAFETY

The equipment used in the cookery school kitchen, and the cooking techniques involved on a course pose certain hazards. Please follow the course principal's guidance on hygiene, handling any equipment and on any technical procedures very carefully. Most of the course will be spent standing (although there is seating available should you choose to rest), so please wear comfortable shoes and casual clothing at all times. Aprons will be provided, but please remove any watches, jewellery or other items of loose clothing that may cause inconvenience. Cooks of all ages and experience are welcome on the courses, but we reserve the right to ask a guest to leave a course if they are behaving in an irresponsible manner.